

SWIFT PORTAL COMMON ERRORS

Invalid File Error

- **Description:** The file format does not match the required upload format. This could be due to trying to upload TCEQ-20943 exactly as is, or due to the headers (first two rows of the 'LSLI' tab) being overwritten.
- **Action:** Follow our [step-by-step batch upload guide](#) to resolve this issue. Ensure you are reading the instructions on the first tab and pasting or entering information into the "LSLI" tab.

Address Not Found/Address Uncertain/Address Not Validated Error

- **Description:** These warnings indicate that the mapping service made an educated guess about the location but couldn't confirm it exactly.
- **Action:** These warnings do not need to be resolved to proceed with the import. If you encounter an "Invalid" error on a service line, it is not due to these warnings – please review for other errors. You can have large numbers of errors on the downloaded excel sheet, and re-upload instead of resolving them individually.

Total File # Records Does Not Match Total # Records Error

- **Description:** This discrepancy is usually caused by duplicated lines of data in the original upload.
- **Action:** Check for and remove any duplicate lines in your data file.

Invalid !! Error

- **Description:** This error indicates missing information in a required field, an invalid value, or the presence of invalid characters.
- **Action:** Ensure all required fields are filled with permitted values and valid characters. See the If you see "Invalid !! – Address Uncertain," there is another issue besides the address. If the address information is correct and there are no other issues, the status should be "Valid – Address Uncertain." The [GEC Submittal Quick Tips](#) has helpful formatting information.

Upload vs. Import vs. Submit

- **Steps:**
 - **Upload:** First, upload your inventory.
 - **Review:** Once you have zero errors (indicated in the top left of the 'review' screen after an upload), **import** the service lines if using the batch upload.

- **Submit:** Finally, submit your inventory via 'Submit to State' to ensure compliance. Refer to our step-by-step Submit to State guide for detailed instructions.

Processing Error

- **Description:** This error occurs when the file upload is correctly formatted, but the data violates fundamental requirements, such as:
 - Duplicate Unique Service Line IDs with different locational information.
 - Exceeding character limits in fields (e.g., the street number field is limited to 20 characters).
- **Action:** Allow some time after each upload to avoid rapid upload attempts that may cause this error. If the issue persists, email GEC support at support@1gec.com and CC SWIFT@tceq.texas.gov for review.